

Zeppelin Power Systems concludes a long-term service contract with Viking River Cruises AG

Hamburg, June 15, 2017. Zeppelin Power Systems (Germany and Austria) has concluded a full service maintenance contract with Viking River Cruises AG, the largest provider of river cruises worldwide. The contract runs from April 2017 and covers a 24-hour service by more than 40 vessels with more than 200 Cat engines, plying the routes from Amsterdam to the Black Sea. Zeppelin Power Systems formed its own team for the maintenance contract, within the Zeppelin Operation Center.

Since 2011, Zeppelin Power Systems has supplied Cat engines for vessels belonging to the Swiss company Viking River Cruises, and has carried out much of the warranty and service work. The full service contract that has been concluded enables the Zeppelin Operation Center to provide 24-hour customer service and very quick availability of technicians and spare parts. These services are provided thanks to a close-knit network of specialist service staff in partnership with Zeppelin Austria. Zeppelin Power Systems also guarantees maximum availability, which means high protection against risk for the customer.

“We’ve always been very happy with the engines and services of Zeppelin Power Systems,” explained Thomas Bogler, Vice President Nautical & Technical at Viking Cruises AG. “For us, the full service contract is an innovative step towards providing a full maintenance service for our ships. It’s certainly setting new benchmarks in the industry, and in the end will assist us greatly with budget planning.”

Together with Viking River Cruises, Zeppelin Power Systems has completed around 50 new constructions with some 250 Cat engines at Neptun Werft. “Based on our excellent, long-standing relationship, we are pleased to say that we have now concluded a full service contract with Viking River Cruises, which we have tailored to best meet the needs of our customer,” said Volker Poßögel, Managing Director of Zeppelin Power Systems.

Passengers from the USA, UK and Australia, as well as German-speaking countries, choose Viking River Cruises for river cruises in Germany, Europe, Russia, Ukraine, China, and Egypt. The river cruise company is renowned worldwide for outstanding quality; a reputation supported by a wide variety of honors and awards, and by a service warranty.

Image:



Caption:

The service contract with Viking River Cruises AG was signed at the head office of Zeppelin Power Systems in Hamburg. From left to right: Andreas Schmuck, Sales Manager for Cat Engines at Zeppelin Power Systems, Thomas Bogler, Vice-President Nautical & Technical at Viking Cruises AG, Volker Poßögel, CEO of Zeppelin Power Systems and Timo Glietz, Key Account Manager for Viking River Cruises AG at Zeppelin Power Systems.

About Zeppelin Power Systems

Zeppelin Power Systems is the official partner of Caterpillar for Cat, MaK and EMD engines and a leading provider of drive, propulsion, traction and energy systems and has been partnering with Caterpillar for 60 years. With about 800 employees, Zeppelin Power Systems offers their customers individual, highly efficient system solutions with comprehensive services for industrial and marine applications, the oil and gas industry, rail vehicles and power generation.

About Zeppelin Group

Zeppelin Group operates 190 sites around the world. In the 2016 fiscal year, its around 7,700 employees generated sales of 2.36 billion euros. Group-wide collaboration in Zeppelin Group revolves around a management holding company and six strategic business units: Construction Equipment EU (sales and servicing of construction machines), Construction Equipment CIS (sales and servicing of construction and agricultural machines), Rental (rental and project solutions for the construction and industry sectors), Power Systems (drive, propulsion, traction, and energy systems), Plant Engineering (engineering and plant engineering) and Z Lab (new digital business models). Zeppelin GmbH is the Group holding company. It is legally domiciled in Friedrichshafen and has its head office in Garching near Munich. For more information, visit www.zeppelin.com.

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